

Coca-Cola Canada Bottling Limited (“CCCBL”) Product Pick-up Policy

Dear Valued Customer,

Due to product quality related reasons, CCCBL is not responsible for the pick-up of any damaged or expired product. Additionally, CCCBL will not provide compensation for any damaged or expired product after the product has been received by the customer.

We will only accept product returns for credit against the current order if it is agreed **AT THE TIME OF DELIVERY** that the product on that order is damaged, non-saleable or has an expired date code. Otherwise you will be deemed to have accepted the product.

Here are some guidelines to assist you in ordering your product, managing your inventory and preventing product loss:

1. Before you place an order, please ensure that you are reviewing current inventory levels as well as evaluating the impact of seasonality or local events on sell-thru rates;
2. Ensure proper product rotation when restocking cooler or displays;
3. Products should be stored in a cool environment away from sunlight or heat generated sources;
4. Merchandising product in clear view or high traffic areas to maximize sell-thru;
5. Upon receipt of delivery, review order to ensure all product on invoice is accounted for and received in good condition with a minimum of 30 days date code remaining.

CCCBL Representatives are available to assist with order building techniques as well as providing promotional support to increase overall sales.

If you have any questions regarding this policy or wish to speak to a Coca-Cola Canada Representative, please speak to your Account Manager or call our Customer Sales Solutions Centre at 1-800-218-2653.

We thank you for your continued partnership and support.

Best Regards,

Coca-Cola Canada Bottling Limited